



## U.S. Customs and Border Protection

Port of Philadelphia  
200 Chestnut Street  
Philadelphia, PA 19106

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**U.S. Customs and Border Protection  
Pipeline #024-2020  
September 10, 2020**

**To: Customs Brokers, Terminal Operators, Vessel Agents, Airlines, Importers,  
Freight Forwarders, Carriers, Partner Government Agencies, and Others  
Concerned**

**SUBJECT :** Updated Information on the Automated Commercial Environment (ACE)

As most of you are aware, CBP deployed ACE and decommissioned the Automated Commercial System (ACS) by the end of 2016. As part of our ongoing effort to facilitate travel and its impact on the business of the Trade community, we want to provide you with a reminder concerning ACE.

On October 1, 2016, the mandatory use of ACE for all remaining electronic portions of the CBP cargo process was implemented. All electronic trade processing was made mandatory in ACE. This includes processes such as Drawback, Protest and others.

ACE consolidated and automated border processing and provides a single, centralized access point to connect CBP, Partner Government Agencies (PGA), and the Trade Community. Filers should be consulting with their software vendors to ensure they are properly operational for ACE.

Please visit the following link for questions regarding ACE:  
<https://www.cbp.gov/trade/automated/getting-started>

A handwritten signature in blue ink, appearing to read "Joseph V. Martella". The signature is stylized and fluid.

Joseph V. Martella  
Area Port Director  
U.S. Customs and Border Protection  
Area Port of Philadelphia