



U.S. Customs and Border Protection

Port of Philadelphia
200 Chestnut Street
Philadelphia, PA 19106

U.S. Customs and Border Protection
Pipeline #007-2021
December 28, 2020

To: Customs Brokers, Terminal Operators, Vessel Agents, Airlines, Importers, Freight Forwarders, Carriers, Partner Government Agencies, and Others Concerned

SUBJECT: Problem Resolution Desk (Tactical/Trade) and Export Vehicles Processing

The Port of Philadelphia has established a Problem Resolution Desk (Tactical/Trade excluding Agriculture) for all questions relating to holds, pending examinations and releases.

Effective January 3, 2020, the Trade community will no longer be contacting the Anti-Terrorist Contraband Enforcement Team (A-TCET), Advance Targeting Unit (ATU) nor the Trade Enforcement Team via telephone and/or email.

Additionally, the personnel will be responsible for the processing of Export Vehicles. There will be a drop box in the Customhouse for the Export Vehicles on the first floor of the Philadelphia Customs and Border Protection office.

The team members may be reached via the email address and/or the telephone numbers listed in the announcement.

All those needing to transact business with these teams as of that date should use the updated contact information below:

If you have any questions regarding this memorandum, please contact Tactical Division Chief CBP Officer Antonio Blackwell at (215) 783-2508 and antonio.d.blackwell@cbp.dhs.gov

Email: PHLATCETProblemResolutionExportVehicles@cbp.dhs.gov

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