To: Airlines, Importers, Stakeholders, Partner Government Agencies, and Others Concerned

SUBJECT: Amended Hours for Processing Customs Seals

In order to better serve the stakeholders and improve processing of Customs seals at the Philadelphia International Airport, U.S. Customs and Border Protection (CBP) will be amending the processing hours for Customs seals.

Starting Monday, February 25, 2019, stakeholders can now come to the Entrance and Clearance office: Monday – Friday 8:00 am to 12:00 pm

There will be a CBP Officer available to provide a 1 to 1 review of new and renewal applications, answer questions, and process lost/stolen/damaged badge requests. This new process will allow stakeholders the ability to ensure completed applications are received and are being processed timely.

Any questions can be directed to CBP Supervisor Jack C. Jacobs at (215) 863-4258 or jack.c.jacobs@cbp.dhs.gov

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